Welcome to CraigCare Albany

A place that feels like home, with care that feels like family.

Everyone's care journey is different, and at CraigCare Albany, we're here to support yours - every step of the way.

We offer a range of aged care services to suit a variety of needs, from low to high care and everything in between.

Raymond Aligam, Home Manager

CraigCare
LOCAL | CARE | COMMUNITY

CraigCare Albany
19 Beaufort Rd,
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Phone: 1300 171 306

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craigcare.com.au

Permanent Care | Short-Term Respite | Palliative Care

Your life, your way - every day

At CraigCare Albany, we truly value each person for who they are. It's all about the individual – the whole person.

We take the time to understand their life story, their culture, their beliefs, and what matters most to them.

Everyone comes to us with a rich history, shaped by community, home, and years of experience. And we honour that.

By really seeing and knowing each person, we can support them to keep doing the things they love and live with purpose.

That's what quality of life means to us – helping each person continue to live a life that feels full and meaningful.

Features of *our home*

With cosy furnishings and a personalised lifestyle program, life here feels relaxed and meaningful.

Our much-loved outdoor farm space – with veggie gardens, fruit trees, chickens, cockatiels and more - helps residents stay connected to nature and enjoy garden-to-plate meals.

For those living with dementia, our secure Memory Support area offers a calming, familiar environment designed to promote comfort, dignity, and personal choice. Residents can safely enjoy the outdoors in our dedicated, secure courtyard – whether it's tending to the garden, sharing a meal under the open sky, or simply relaxing in the sunshine.

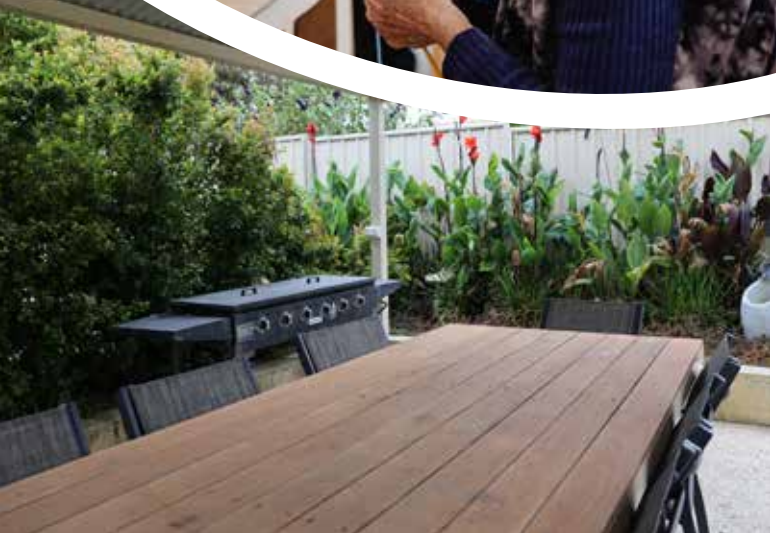
Our residents have access to all the features, services and amenities in our home.

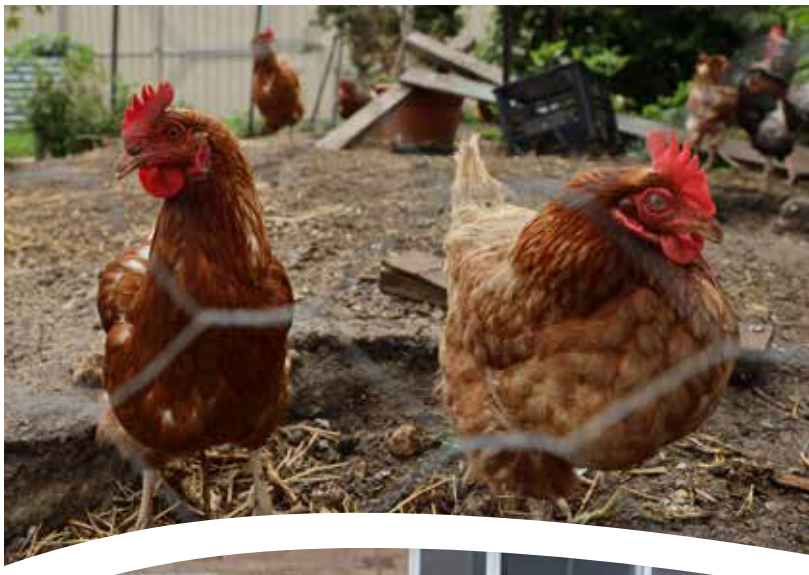
- Daily housekeeping
- On-site laundry
- Meals cooked fresh daily
- Hair salon and beauty services
- Group exercise classes
- Group therapy activities
- Lifestyle group activities
- Tailored 1-on-1 lifestyle activities
- Tailored 1-on-1 therapy
- Pet therapy activities
- Visiting pets are welcome
- Spiritual support services
- Ample on-site parking
- Easy access to public transport
- Close to local shops
- Companion room options

Please note: some services and activities incur an additional charge

A look inside your home

Whether it's a garden chat, BBQ with family, or simply soaking up the sun, CraigCare Albany offers a warm, familiar place where you can truly feel at home.





What *your room* could look like

With just 31 single and companion rooms, we offer a close community where residents can enjoy their own space, stay close to a loved one, or build new friendships.

All rooms have shared bathrooms.

Voices of *Trust*

attention and care

Thank you to everyone for all the attention and care they have shown Mum and Dad since their arrival. Thank you for answering all my questions and for all your support as I settled Mum and Dad in over the past two weeks. It has been greatly appreciated and I couldn't be happier that they are in such a caring and supportive home.

supportive and cheerful

My husband has been a resident for almost six months. I am so thankful and happy that he is cared for here. Every staff member is kind, supportive and cheerful. His care has been beyond expectation.

totally at ease

My husband enjoys the bus outings, shopping trips to Bunnings, gardening and helping in the Men's Shed. I also enjoy having a meal with him once a week. The meals are presented so beautifully, and so very tasty – great variety and very nutritious. Restaurant standard meals.

The nurses keep me informed of any issues that may arise. Administration staff keep the family informed of meetings held, any changes etc. I am totally at ease knowing my husband is cared for.

We *see the individual* behind every smile, every story, every need

It's not just about care – it's about truly knowing each person, honouring their journey, and supporting their whole self – body, heart, mind and spirit.

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Person-centred care, the CraigCare way.