Welcome to CraigCare Ascot Waters

A place that feels like home, with care that feels like family.

Everyone's care journey is different, and at CraigCare Ascot Waters, we're here to support yours - every step of the way.

We offer a range of aged care services to suit a variety of needs, from low to high care and everything in between.

CraigCare
Ascot Waters
LOCAL CARE COMMUNITY

CraigCare Ascot Waters
2 Waterway Crescent,
Ascot WA 6104

Phone: 1300 171 306

Email: enquiries@craigcare.com.au

craigcare.com.au

Permanent Care | Short-Term Respite | Palliative Care

Your life, your way - every day

At CraigCare Ascot Waters, we truly value each person for who they are. It's all about the individual – the whole person.

We take the time to understand their life story, their culture, their beliefs, and what matters most to them.

Everyone comes to us with a rich history, shaped by community, home, and years of experience. And we honour that.

By really seeing and knowing each person, we can support them to keep doing the things they love and live with purpose.

That's what quality of life means to us – helping each person continue to live a life that feels full and meaningful.

Daily life at CraigCare Ascot Waters – *A snapshot*

At CraigCare Ascot Waters, each day brings opportunities to stay active, connect with others, and enjoy the little things that make life meaningful.

Wellness Centre – Stay strong and independent with the support of physiotherapists and allied health professionals.

Resident Kitchen – A warm, social space for casual baking, shared meals, or simply making a coffee with friends.

Home-Style Meals – Freshly prepared daily by our in-house Chef using seasonal produce, with flexible dining options including private dining, courtyard meals, or in-room service.

Kilns Café – Pop in for a barista-made coffee and a bite to eat with loved ones.

Swan Salon – Enjoy hairdressing, barber services, and nail care – all in one relaxing space.

Grandstand Theatre – Watch movies, documentaries, or major sporting events on the big screen with cinema-style comfort.

Leisure & Lifestyle – From music and art to fitness and fun excursions, there's always something to join in on – including outings to the Swan River, cafés, and more.

Community Connection – Events with local schools and clubs like Catholic Chisholm College and Bedford Bowls bring generations together.

Outdoor Living – Shaded balconies, courtyards, and a family-friendly BBQ area make it easy to enjoy fresh air and good company.

Family Always Welcome – Whether it's sharing a meal, going for a walk by the river, or joining a special event – family is always part of life here.

Please note: some services and activities incur an additional charge.

Features of *our home*

Our residents have access to all the features, services and amenities in our home.

- Registered nurses onsite 24/7
- Dedicated lifestyle team onsite
- Onsite wellness centre
- Personalised reablement & restorative care
- Grandstand theatre
- Meals cooked daily onsite
- Kilns Café
- Swan salon
- Private family dining rooms
- State of the art massage chairs
- Leisure & lifestyle program
- Spiritual services
- Visiting pets welcome
- Spectacular views
- Daily housekeeping
- On-site laundry
- Ample on-site parking

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A look inside your home

Residents enjoy easy access to inviting shared spaces that bring people together. From cosy reading corners and lounge rooms with glowing fireplaces, to tropical aquariums that spark joy and conversation – there's always a place to relax, connect, or simply feel at home.

Shaded balconies and garden courtyards provide perfect spots to enjoy a cuppa, fresh air, or a quiet chat with loved ones. Whether you're catching up with family or spending time with new friends, our home is a place where relationships flourish and everyone is treated like family.

What *your room* could look like

A Classic Room

Each of our light-filled single rooms feature a private ensuite and have been thoughtfully designed to feel like your own personal haven.

Large windows offer beautiful outlooks – whether it's the courtyards, peaceful suburbs, Swan River, the city skyline, or the Ascot Racecourse.

A Suite and Premier Room

Voices of *Trust*

genuine kindness

I just spent three weeks in Perth and visited Mum and Dad every day. I couldn't leave for home without letting you know how humbled I have been with the genuine kindness, compassion, and sustained good will and humour of the care staff- without exception. Not only are Mum and Dad cared for, they are cared about. Dad has been deeply moved by his experience of this care- so much that he has regularly asked if they know what an angel is or if they have ever seen an angel. When staff respond "No" Dad tells them "look in the mirror and you will see one looking back".

tears of joy

The time and personal efforts that were given to the preparation for Mum's special day by all your staff was very much appreciated. Mum became emotional with tears of joy as she celebrated her culture and heritage with her new family at CraigCare. A special mention to Chef Andrew for replicating our traditional Macedonian dishes. We all agreed Andrew had produced the same flavours we grew up on with Mum's cooking. Our family is happy that we chose CraigCare Ascot Waters to take care of Mum.

understanding and compassionate

I have been a resident at CraigCare Ascot Waters since it opened in January 2020. I am very happy with all the services. The Home Manager Lindy is very understanding and a compassionate person in her care duties and responsibilities, and her leadership skills.

We *see the individual* behind every smile, every story, every need

It's not just about care – it's about truly knowing each person, honouring their journey, and supporting their whole self – body, heart, mind and spirit.

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