Welcome to CraigCare Berwick

A place that feels like home, with care that feels like family.

Everyone's care journey is different, and at CraigCare Berwick, we're here to support yours - every step of the way.

We offer a range of aged care services to suit a variety of needs, from low to high care and everything in between.

CraigCare
LOCAL | CARE | COMMUNITY

CraigCare Berwick
25 Parkhill Dr,
Berwick VIC 3806

Phone: 1300 075 281

Email: enquiries@craigcare.com.au

craigcare.com.au

Permanent Care | Short-Term Respite | Palliative Care

Your life, your way - every day

At CraigCare Berwick, we truly value each person for who they are. It's all about the individual – the whole person.

We take the time to understand their life story, their culture, their beliefs, and what matters most to them.

Everyone comes to us with a rich history, shaped by community, home, and years of experience. And we honour that.

By really seeing and knowing each person, we can support them to keep doing the things they love and live with purpose.

That's what quality of life means to us – helping each person continue to live a life that feels full and meaningful.

Features of *our home*

Our residents have access to all the features, services and amenities in our home.

- 24/7 Registered nurses
- In-house dietitian
- Meals cooked fresh daily onsite
- 24-Hour snack bar
- Social worker support
- Tailored 1:1 therapy
- Group exercise classes
- Leisure and lifestyle program 7 days a week
- Hair salon and beauty services
- Library (print & audio)
- Church and spiritual support services
- Multiple accessible courtyards
- Daily housekeeping
- Onsite laundry
- Visiting pets welcome
- Ample onsite parking
- No set visiting hours

Please note: some services and activities incur an additional charge

Personalised Memory Support

For residents living with dementia, our designated memory support area provides a calm and secure home-like setting.

With only 10 companion rooms, it offers the familiarity, routine, and close relationships that support emotional wellbeing.

A dedicated secure courtyard allows residents to safely enjoy the outdoors - gardening, dining al fresco, or simply soaking up the sun.

A look inside your home

Whether it's a garden chat, BBQ with family, or simply soaking up the sun, CraigCare Berwick offers a warm, familiar place where you can truly feel at home.

Berwick
Aged
Care
Facility
21-25
BERWICK
RETIREMENT
VILLAGE

What *your room* could look like

Our home offers 102 rooms, including both private and companion options.

You can choose the living arrangement that suits you best — whether you prefer your own space, shared companionship, or staying close to a loved one.

Voices of *Trust*

kindness and consideration

In Mum's words about reaching 90 years old, "It must be because everyone is so nice here and they look after me". The kindness and consideration of staff here is most impressive.

best way of life

The staff make me feel like Rita is their priority. Whilst I know this isn't true as they have other residents to care for, I appreciate the time and thoughtfulness they have shown.

They have absolutely bent over backwards to find the best way of life for Rita whilst being safe.

absolutely thrilled

I am absolutely thrilled with the care always given to my very good friend Cathy. Everyone does their best to help her all of the time.

Cathy is very happy here and I thank you all most sincerely.

excellent assistance

Every time I have called, I have received excellent assistance with my query and the things I have asked for have been arranged with no hesitation at all from the staff.

I feel happy having my sister in your care.

Helping *you* settle in as quickly as possible

All residents have access to a **social worker** who is just one part of our clinical and allied health team. They provide emotional and practical support, help families navigate the transition into care, and along with our whole team help connect residents with the right resources to enhance wellbeing, quickly.

At CraigCare Berwick, we don't just provide care – we nurture friendships, share smiles, and create a place where you truly belong. Here, you're family, and every moment matters.

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Person-centred care, the CraigCare way.