Welcome to CraigCare Mornington

A place that feels like home, with care that feels like family.

Everyone's care journey is different, and at CraigCare Mornington, we're here to support yours - every step of the way.

We offer a range of aged care services to suit a variety of needs, from low to high care and everything in between.

CraigCare
LOCAL | CARE | COMMUNITY

CraigCare Mornington
688 Nepean Hwy,
Mount Martha VIC 3934

Phone: 1300 075 281

Email: enquiries@craigcare.com.au

craigcare.com.au

Permanent Care | Short-Term Respite | Palliative Care

Your life, your way - every day

At CraigCare Mornington, we truly value each person for who they are. It's all about the individual – the whole person.

We take the time to understand their life story, their culture, their beliefs, and what matters most to them.

Everyone comes to us with a rich history, shaped by community, home, and years of experience. And we honour that.

By really seeing and knowing each person, we can support them to keep doing the things they love and live with purpose.

That's what quality of life means to us – helping each person continue to live a life that feels full and meaningful.

Wellbeing is at the heart of everything we do

Our **Wellness Program**, led by allied health professionals, helps residents stay active, social and independent – whether through gentle fitness classes, group catch-ups or one-on-one support. Many enjoy:

- Improved mobility and confidence;
- A stronger sense of independence; and
- Friendships formed through shared experiences.

Personalised Memory Support

For residents living with dementia, our designated Memory Support area provides a calm and secure home-like setting. This boutique six room area of our home offers the familiarity, routine, and close relationships that support emotional wellbeing. A dedicated secure courtyard allows residents to safely enjoy the outdoors -gardening, dining al fresco, or simply soaking up the sun.

Features of *our home*

Residents can enjoy multiple cosy lounge areas, sunny courtyards, and welcoming dining rooms that make it easy to relax, socialise, and host family and friends. Our gardens and outdoor spaces, including a barbecue area, are ideal for shared meals and quality time together. Families are always welcome and encouraged to join in as often as they like – this is your loved one's home, and yours too.

For those with a green thumb, our raised garden beds offer a wonderful way to stay active and continue the joys of gardening.

Our residents have access to all the features, services and amenities in our home.

- 24/7 Registered nurses
- In-house dietitian
- Social worker support
- Tailored 1:1 therapy
- Group exercise classes
- Meals cooked fresh daily onsite
- Leisure and lifestyle program 7 days a week
- Library
- Regular church services
- Hair salon and beauty services
- Daily housekeeping
- Onsite laundry
- Resident pets
- Visiting pets welcome

Elevate your everyday with our *Concierge Service*

Our home's Concierge is that special someone who will help your loved one feel warmly welcomed into our home and part of our community quickly.

They will assist your loved one in settling in and also help them make social connections quickly and meaningfully with like-minded residents. Our Concierge spends quality one-on-one time with your loved one, enjoying each other's friendship.

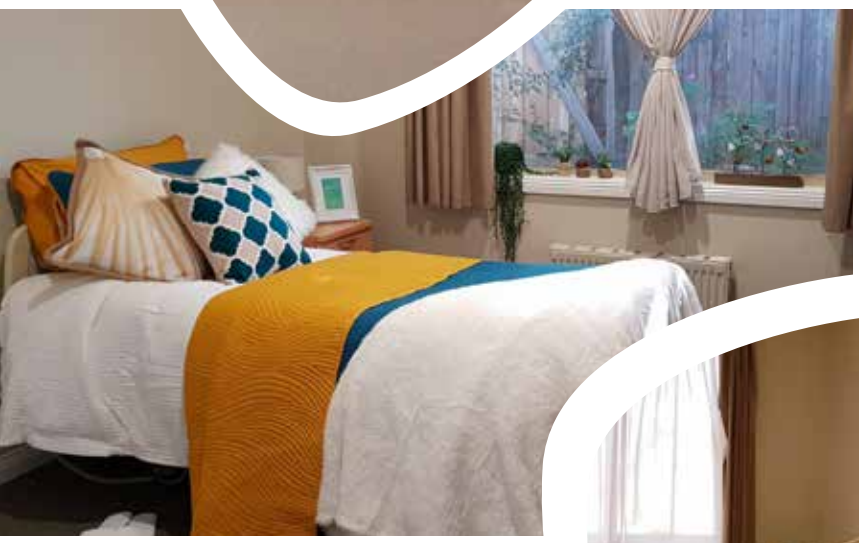
Our Concierge services also include daily walks in the local parks, assistance with booking medical appointments and transport, and scheduling hair and beauty appointments. Residents and their families can count on our Concierge when celebration dinners need to be arranged, FaceTime calls need to be made, birthday cards written to grandchildren, and so on. Our Concierge service is available on weekdays.

Please note: some services and activities incur an additional charge.

A look inside your home

What *your room* could look like

Our home offers 91 rooms, including both private and companion options. You can choose the living arrangement that suits you best — whether you prefer your own space, shared companionship, or staying close to a loved one.



Voices of *Trust*

settled in well

Thank you very much for the wonderful job that is being done with Shirl. She has settled in well and is very happy. Your staff are very caring which is amazing to see.

excellent care

Mum is looked after so well by all the staff. They dress her nicely, put on her earrings and it makes her so happy. The medical staff keep me informed so well. Thank you all so much for your excellent care of my mother.

incredibly special

Huge thank you to all the staff who contributed to Mum having such a wonderful 100th birthday. Thanks to the hairdresser who came in especially to do her hair. But most of all, all the staff who give Mum a big smile and a hug because that is what she absolutely loves the most. Thank you for the stunning flowers you gave her. She absolutely adores flowers so that was incredibly special, as was the birthday cake the Chef and his staff baked for her.

friendly and helpful

I love it here! The people are great. The staff are very friendly and helpful. I do my exercises every morning and there is plenty to do here. I enjoy the bus trips and concerts the most- I even have a dance when I can. I get plenty to eat and the food is great. I'm very happy here.

Helping *you* settle in as quickly as possible

All residents have access to a **social worker** who is just one part of our clinical and allied health team. They provide emotional and practical support, help families navigate the transition into care, and along with our whole team help connect residents with the right resources to enhance wellbeing, quickly.

At CraigCare Mornington, we don't just provide care – we nurture friendships, share smiles, and create a place where you truly belong. Here, you're family, and every moment matters.

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