Welcome
to CraigCare Moonee Ponds

A place that feels like home, with care that feels like family.

Everyone's care journey is different, and at CraigCare Moonee Ponds, we're here to support yours - every step of the way.

We offer a range of aged care services to suit a variety of needs, from low to high care and everything in between.

CraigCare
Every MOMENT MATTERS

CraigCare Moonee Ponds
88 Holmes Rd,
Moonee Ponds VIC 3039
Phone: 1300 075 281
Email: enquiries@craigcare.com.au

craigcare.com.au

Permanent Care | Short-Term Respite | Palliative Care

Your life, your way - every day

At CraigCare Moonee Ponds, we truly value each person for who they are. It's all about the individual – the whole person.

We take the time to understand their life story, their culture, their beliefs, and what matters most to them.

Everyone comes to us with a rich history, shaped by community, home, and years of experience. And we honour that.

By really seeing and knowing each person, we can support them to keep doing the things they love and live with purpose.

That's what quality of life means to us – helping each person continue to live a life that feels full and meaningful.

Wellbeing is at the heart of everything we do

Our **Wellness Program,** led by allied health professionals, helps residents stay active, social and independent – whether through gentle fitness classes, group catch-ups or one-on-one support. Many enjoy:

- Improved mobility and confidence;
- A stronger sense of independence; and
- Friendships formed through shared experiences.

Here's just a few of our residents' stories that shows how our program boosts health and social connections - helping residents to live their best lives every day.

Merlyn's Journey to Independence

Merlyn joined our home for respite after a stroke left her wheelchair-bound and overwhelmed. With the support of our Allied Health team and regular Wellness Centre sessions, she has made inspiring progress - now able to stand with little help and regaining strength in her left leg.

Most importantly, her spirit has lifted, and she feels hopeful about walking again. As Merlyn says, "I will continue to attend the Wellness Centre until I walk."

Her journey is a beautiful reminder that with support, perseverance, and belief, recovery is always possible.

Walking Towards her Goal

When Marj first came to live with us she was wheelchair dependent. On her first meeting with our physiotherapist team, Marj was asked what she wanted to achieve from our program. Marj replied, "I want to walk at my granddaughter's wedding later this year".

Thanks to her determination and our tailored rehabilitation program, Marj is already walking within parallel bars and steadily progressing toward walking with a frame - each day bringing her closer to that special moment down the aisle.

Features of *our home*

Our residents have access to all the features, services and amenities in our home.

- 24/7 Registered nurses
- In-house dietitian
- Meals cooked fresh daily onsite
- Onsite cafe
- Social worker support
- Tailored 1:1 therapy
- Group exercise classes
- Private family dining & function room
- Leisure and lifestyle program 7 days a week
- Wellness centre access
- Hair salon and beauty services
- Library
- Chapel
- Accessible and multiple courtyards - some with views of the CBD skyline
- Daily housekeeping
- Visiting pets welcome
- Ample onsite parking

Please note: some services and activities incur an additional charge

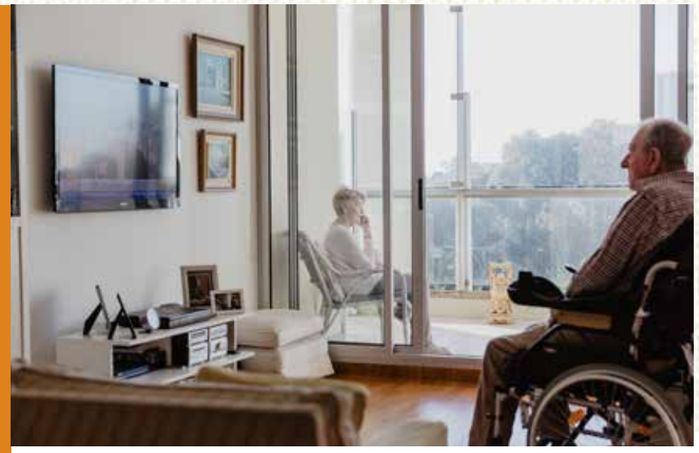
A look inside *your* home

What *your* room could look like

Our home offers 106 spacious private rooms and nine apartment-style suites, all with private ensuite. Some of our rooms have garden views, breathtaking views of Melbourne CBD, and direct balcony access from the bedroom.

Our rooms are among the largest in Melbourne, allowing couples to stay together and residents to bring treasured pieces from home – your dining table, favourite recliner, or chest of drawers – to make your space truly yours.

These room photos show the potential for you to style your space the way you like.



Let Brian and Coral's room inspire *your own design*

Voices of *Trust*

wonderful care & support

The care team provide wonderful care and support. They are always willing to help Mum and are bright and cheery.

so impressed and happy

I am so impressed and happy with the monthly ‘check in’ I receive for my Mum. The nurse provides an update for the month- including any significant changes to her physically, socially and cognitively - and an update from the leisure team.

fulfilling our spiritual needs

The chapel is great. It’s spacious. My husband and I felt spiritually connected in Catholic mass done by Father John. Thank you CraigCare for fulfilling our spiritual and religious needs.

perfectly presented

A big thank you for your efforts toward Dad’s 90th birthday. The room, the food, everything was perfectly presented. The little Collingwood touches were much appreciated.

Helping *you* settle in as quickly as possible

All residents have access to a **social worker** who is just one part of our clinical and allied health team. They provide emotional and practical support, help families navigate the transition into care, and along with our whole team help connect residents with the right resources to enhance wellbeing, quickly.

At CraigCare Moonee Ponds, we don't just provide care – we nurture friendships, share smiles, and create a place where you truly belong. Here, you're family, and every moment matters.

CraigCare
Every MOMENT MATTERS

CraigCare Moonee Ponds
88 Holmes Rd,
Moonee Ponds VIC 3039
Phone: 1300 075 281
Email: enquiries@craigcare.com.au
craigcare.com.au

Person-centred care, the CraigCare way.