



Enhanced Everyday Living Services and Packages

Because at CraigCare Moonee Ponds

the little extras matter

At CraigCare Moonee Ponds, our Enhanced Everyday Living Services and Packages are designed to give you complete flexibility, allowing you to choose the services that best suit your needs and lifestyle.

Whether you wish to enjoy just one or two services or experience the full range of options within each of our Packages, the choice is entirely yours.

CRAIGCARE MOONEE PONDS

Enhanced Everyday Living

INDIVIDUAL SERVICES

Concierge

Enjoy weekday access to a dedicated Concierge, offering personalised support with daily activities and individual needs (e.g. booking medical appointments, assisting to set up face-time calls, and so on).

Your Concierge will also assist you with settling in and making social connections quickly and meaningfully with like-minded residents.

Your Concierge will also help you to stay connected with family and your local community. This could be by personally delivering messages from loved ones, arranging birthday celebrations or private dinners as well as arranging social events or accompanied transport on your behalf.

Our Concierge is here to make sure you start and finish your day with a feeling of joy, happiness and purpose.

Dining Upgrade

Wider choice of meals across our two-course lunch and three-course dinner seven days a week.

A selection of wines and beers and soft drinks offered alongside each lunch and dinner.

Hot cooked breakfast served twice weekly.

High Tea

Monthly high tea with gourmet sweets and savoury bites.

Pamper Session

Monthly hand massage and refined manicure treatment.

Streaming Services

Netflix/Foxtel on your smart TV, in your private bedroom.

Private Phone Services

Your own landline and direct number with unlimited local phone calls.

Wi-Fi

Access to reliable, high-speed Wi-Fi.

Daily Newspaper Delivery

Stay informed and connected with local, national, and world news, delivered directly to your room every day.

1:1 or Group Fitness Sessions

A 20 minute for 1:1 and 30 minutes for group fitness session once a week, guided by fitness professional. Your progress is tailored to your evolving needs. Group size is capped at a maximum of three people.

With so many wonderful services available, we've created special Package options to make choosing easier. And if your needs or lifestyle preferences change, you can effortlessly add services, switch Packages, pause them, or opt out at any time - giving you the freedom to shape your everyday living exactly the way you want.

Enhanced Everyday Living
PACKAGES AVAILABLE

PLATINUM PACKAGE	
Concierge	✔
Dining Upgrade	✔
High Tea	✔
Pamper Session	✔
Streaming Services	✔
Private Phone Services	✔
Wi-Fi	✔
1:1 Group Fitness Session	✔

GOLD PACKAGE	
Concierge	✔
Pamper Session	✔
High Tea	✔

PREMIER DINING PACKAGE	
Dining Upgrade	✔

TECH-ENHANCED PACKAGE	
Streaming Services	✔
Private Phone Services	✔
Wi-Fi	✔



Respite

PACKAGE

At CraigCare Moonee Ponds, our Enhanced Everyday Living Package is designed to give you complete flexibility, allowing you to choose the services that best suit your needs and lifestyle. Whether you wish to enjoy just one or two services or explore the full range of options, the choice is entirely yours.

And if your needs or lifestyle preferences change, you can easily add more services, pause them, or opt out at any time - giving you the freedom to tailor your everyday living exactly the way you want.

Every detail has been thoughtfully considered to bring extra comfort, connection, and joy to your days - helping you stay close to what matters most: the comforts you value and the lifestyle you love.

Concierge

Weekday access to a dedicated Concierge offering personalised support with daily activities and individual needs

Dining Upgrade

Wider choice of meals across our two-course lunch and three-course dinner seven days a week
A selection of wines and beers and soft drinks offered alongside lunch and dinner (7 days a week)
Hot cooked breakfast served twice weekly

Streaming Services

Netflix/Foxtel on your smart TV, in your private bedroom

Private Phone Services

Your own landline and direct number with unlimited local phone calls

Wi-Fi

Access to reliable, high-speed Wi-Fi



Moonee Ponds

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craigcare.com.au

Person-centred care, the CraigCare way.

CRAIGCARE MOONEE PONDS

Enhanced Everyday Living

SERVICES AND PACKAGES



For full details on opting in or out of these services and packages, please refer to the Department's Higher Everyday Living Fact Sheet.

We're also happy to walk you through it and answer any questions you may have.



Making every day feel
a little more *special*



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