Enhanced Everyday Living Services and Packages

Because at CraigCare Ascot Waters

the little extras matter

Our Enhanced Everyday Living Services and Packages are designed to give you complete flexibility, allowing you to choose the services that best suit your needs and lifestyle.

Whether you wish to enjoy just one or two services or experience the full range of options within each of our Packages, the choice is entirely yours.

CraigCare
Every MOMENT MATTERS

CRAIGCARE ASCOT WATERS

Enhanced Everyday Living

INDIVIDUAL SERVICES

Concierge

Enjoy weekday access to a dedicated Concierge, offering personalised support with daily activities and individual needs (e.g. booking medical appointments, assisting to set up face-time calls, and so on).

Your Concierge will also assist you with settling in and making social connections quickly and meaningfully with like-minded residents.

Your Concierge will also help you to stay connected with family and your local community. This could be by personally delivering messages from loved ones, arranging birthday celebrations or private dinners as well as arranging social events or accompanied transport on your behalf.

Our Concierge is here to make sure you start and finish your day with a feeling of joy, happiness and purpose.

Dining Upgrade

Wider choice of meals across our two-course lunch and three-course dinner seven days a week.

A selection of wines and beers and soft drinks offered alongside each lunch and dinner.

Hot cooked breakfast served daily.

Concierge Social Club

Monthly social activity with the Concierge.

Pamper Session

Fortnightly pamper session.

Streaming Services

Netflix on your smart TV, in your private bedroom.

Private Phone Services

Your own landline and direct number with unlimited local phone calls.

Wi-Fi

Access to reliable, high-speed Wi-Fi.

CineLuxe

Weekly showings of the latest blockbusters or timeless favourites. A glass of wine, beer or soft drink and movie snacks included.

One-on-One Fitness Sessions (Standalone Service)

Personalised 20-minute fitness session twice a week.

Bus Outings

Monthly bus outings to local destinations (e.g. shopping malls, pubs, beaches, parks and special events such as Christmas lights tours or local community events).

Please note, tickets for events or meals at pubs or restaurants are not included.

With so many wonderful services available, we've created special Package options to make choosing easier. And if your needs or lifestyle preferences change, you can effortlessly add services, switch Packages, pause them, or opt out at any time - giving you the freedom to shape your everyday living exactly the way you want.

Enhanced Everyday Living

PACKAGES AVAILABLE

PLATINUM PACKAGE

Concierge
Dining Upgrade
Concierge Social Club
Pamper Session
Streaming Service
Private Phone Services
Wi-Fi
CineLuxe

GOLD PACKAGE

Concierge
Pamper Session
Concierge Social Club
CineLuxe

PREMIER DINING PACKAGE

Dining Upgrade

RESPITE PACKAGE

Concierge
Dining Upgrade
Streaming Service
Private Phone Services
Wi-Fi

CRAIGCARE ASCOT WATERS

Enhanced Everyday Living

SERVICES AND PACKAGES

For full details on opting in or out of these services and packages, please refer to the Department's Higher Everyday Living Fact Sheet.

We're also happy to walk you through it and answer any questions you may have.

Making every day feel a little more *special*

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Person-centred care, the CraigCare way.