Enhanced Everyday Living Services and Packages

Because at CraigCare Pascoe Vale

the little extras matter

At CraigCare Pascoe Vale, our Enhanced Everyday Living Services and Packages are designed to give you complete flexibility, allowing you to choose the services that best suit your needs and lifestyle.

Whether you wish to enjoy just one or two services or experience the full range of options within each of our Packages, the choice is entirely yours.

CraigCare
Every MOMENT MATTERS

CRAIGCARE PASCOE VALE

Enhanced Everyday Living

INDIVIDUAL SERVICES

Concierge

Enjoy weekday access to a dedicated Concierge, offering personalised support with daily activities and individual needs (e.g. scheduling hair appointments, assisting to set up face-time calls, and so on).

Your Concierge will also assist you with settling in and making social connections quickly and meaningfully with like-minded residents.

Your Concierge will also help you to stay connected with family and your local community. This could be by personally delivering messages from loved ones, arranging birthday celebrations or private dinners as well as arranging social events.

Our Concierge is here to make sure you start and finish your day with a feeling of joy, happiness and purpose.

Beverage Selection

A selection of wines and beers and soft drinks offered alongside each lunch and dinner.

Hot Cooked Breakfast

Hot cooked breakfast served three times a week.

Pamper Session

Monthly hand massage and refined manicure treatment.

High Tea

Monthly high tea with gourmet sweet and savoury bites.

Wi-Fi

Access to reliable, high-speed Wi-Fi.

Bus Outings

Monthly bus outings to local destinations (e.g. shopping malls, pubs, beaches, parks and special events such as Christmas lights tours or local community events).

Please note, tickets for events or meals at pubs or restaurants are not included.

Daily Newspaper Delivery (Standalone Service)

Stay informed and connected with local, national, and world news, delivered directly to your room every day.

Group Fitness Session (Standalone Service)

A 30-minute group fitness session once a week guided by Allied Health Assistant. Group size is capped at a maximum of three. * Need to complete ELS Fitness Program Acknowledgement Form

With so many wonderful services available, we've created special Package options to make choosing easier. And if your needs or lifestyle preferences change, you can effortlessly add services, switch Packages, pause them, or opt out at any time - giving you the freedom to shape your everyday living exactly the way you want.

Enhanced Everyday Living

PACKAGES AVAILABLE

PLATINUM PACKAGE

Concierge
Beverage Selection
Hot Cooked Breakfast
Pamper Session
High Tea
Wi-Fi
Bus Outings

GOLD PACKAGE

Concierge
Pamper Session
Bus Outings
High Tea
Wi-Fi

RESPITE PACKAGE

Concierge
Beverage Selection
Hot Cooked Breakfast
Wi-Fi

CRAIGCARE PASCOE VALE

Enhanced Everyday Living

SERVICES AND PACKAGES

For full details on opting in or out of these services and packages, please refer to the Department's Higher Everyday Living Fact Sheet.

We're also happy to walk you through it and answer any questions you may have.

Making every day feel a little more *special*

CraigCare
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Pascoe Vale
1A Virginia St,
Pascoe Vale VIC 3044

Phone: 1300 075 281
Email: enquiries@craigcare.com.au

craigcare.com.au

Person-centred care, the CraigCare way.